



Connections

Beresford Municipal Telephone, Internet & Cable TV

July 2017

Beresford Telephone has been providing telecommunication services to the Beresford community for over 90 years. We've seen many changes over the years and have added to our list of services as technology continues to evolve. A growing trend we are now serving is installation of surveillance systems for home & business owners. Surveillance systems can help you monitor & record what's happening at your home or business 24/7. BMTC has installed many systems in our community, for both home & business owners. If you are interested in more information on a surveillance system for your home or business, give us a call at 763-2500.

Make a Payment Arrangement – Avoid Disconnection & Costly Reconnect Fees!

We know that hardships arise occasionally, making it hard to pay your BMTC bill on time. If this should happen to you, please call our office to set up a payment arrangement to get your bill paid. Setting up a payment 763-2748 arrangement will prevent your services from being disconnected, having to pay reconnect fees, and possibly getting sent to collections. When you are disconnected for nonpayment, payment of your entire bill plus reconnect fees of \$25 for each service are required to reconnect.

BMTC bills are mailed out the first of each month and payment is due by the 15th. We have several payment options:

> **Automatic Payment Plan:** This is a free service that will save you time & postage. Your bill will automatically be paid from your bank checking or savings account on or around the 15th of each month. If you would like to sign up for auto pay, please stop in our office at 120 E. Main or City Hall to complete the application & provide a voided check.

> **Credit Card Payment:** Your bill can now be paid by credit or debit card at City Hall. Either stop in City Hall with your card or call them at 763-2008 with your card number.

> **Pay by Cash or Check:** You can drop off your payment at City Hall, mail it, or place it in the secure drop box next to the front door at City Hall.

Also, when paying your bill, you may combine it with your City utility bill into one check, and please remember to return the ticket stub at the bottom of the first page with your payment.

Thank you!



Phone Book Cover Contest

BMTC is looking for pictures for the 2018 phone book!

Contest rules:

- . Pictures should be of something within the City of Beresford.
- . Vertical pictures preferred, no larger than 8" x 10".
- . No pictures of individuals.
- . Contestants must be a customer of BMTC.
- . All ages are welcome to submit up to 5 pictures.
- . Pictures can be either black & white or color.



The winning picture will be on the front cover of the 2018 Beresford Telephone Directory, and a short write-up about the picture & contest winner will be on the inside cover of the book. The winner will also win a \$100 BMTC bill credit! Please submit your picture(s) to:

BMTC

Attn: Beth

101 N. 3rd St.

Beresford, SD 57004

Or by email to: bethr@bmtc.net. Contest deadline is August 31st.

Who Ya Gonna Call?

It's after five o'clock and your BMTC phone, Internet or cable TV isn't working properly. Despite our best efforts to provide you with services that are trouble-free, sometimes things still go wrong. *Who ya gonna call?* Call our

After Hours Trouble Line at 763-8725 (763-TRBL)! We will trouble-shoot & try to walk you through a repair over the phone when possible, but if necessary will come to your location.

However, if the trouble is found to be customer-owned equipment or customer error (for example - router or printer trouble, damaged cable coax to the TV, remote control malfunction, etc.), an after-hour service call charge may be applied to your next bill. If your services aren't working, please don't wait several days to call us - we want you up & running as soon as possible! We will tell you if we think a service charge may apply & you can tell us if the repair can wait until the next business day. If you won't be home during the day, we may be able to

correct the problem from our office, or we can make arrangements with you to get inside your home. Charges may still apply for customer-owned equipment trouble or customer error during regular business hours, but the cost to you will be less than an after-hours service call.



Find Your Number for a Bill Credit!

Find your phone or cable number somewhere in our newsletter & win a \$10 credit on your next bill! We have hidden randomly selected numbers of two customers somewhere in this newsletter. It could be anywhere - in the middle of a sentence, in the border, in a title-you'll have to look carefully! If you find your number, call our office at 763-2500 by February 17th to verify & we'll add a \$10.00 credit on your next bill.

Good luck!

Beresford Municipal Telephone,

Internet & Cablevision

120 E. Main Street

Beresford, SD 57004

Hours: Monday - Friday

8:00 a.m. - 5:00 p.m.

605/763-2500

www.bmtc.net

July 2017

